

Vinyl-Tech Windows Ltd.

PREMIUM EXTENDED WARRANTY

361 ROWNTREE DAIRY ROAD, UNIT 3
WOODBIDGE, ONTARIO L4L 8H1
PHONE: (905) 850-5034 FAX: (905) 850-0956

Extended Material Warranty

(Limited/Non-Prorated) *

Vinyl-Tech Windows Ltd. warrants the vinyl frames and sashes against defects in material and workmanship for as long as the original owner owns the premises in which the windows were originally installed. This warranty is transferable to one additional owner of the premises indicated below.

Extended Hardware Warranty

(Limited/Non-Prorated) *

Vinyl-Tech Windows Ltd. warrants all hardware including sash balances, casement and awning hardware including multipoint locks, tilt latches, sash locks, sliding shoes and pivot bars for as long as the original owner owns the premises in which the windows were originally installed. This warranty is transferable to one additional owner of the premises indicated below. Proper maintenance must be performed on a regular basis. If any of these components is found to be defective, they will be repaired or replaced at the sole discretion of Vinyl-Tech Windows Ltd. Yearly lubrication of casement/awning hardware, balances and locks are required.

CONDITIONS NOT COVERED BY THIS WARRANTY

1. If material is damaged during handling or installation.
2. Any liability, of any nature, for unsatisfactory performance caused by faulty workmanship in application.
3. Any damage caused by settlement of building, failure of structure (including foundation and walls), fire, hurricanes, tornadoes, lightning, and other acts of God, intentional acts, or unreasonable use, accidental damage and negligence, improper care, normal weathering or exposure to harmful chemical or vapours. Weathering over time may result in minor colour changes. These changes are normal and the warranty does not cover such colour changes.
4. The material warranty shall be null and void if harmful solvents or abrasive cleaners are used to clean the vinyl frame and/or sash members. Extrusion using ivory or sandalwood exterior capstock has the same warranty as white extrusion. When the window supplied by Vinyl-Tech Windows Ltd. has exterior colour using Prolux paint, the warranty on the coloured surface is covered under a separate 10 year warranty provided by Colourblast Ltd. of Toronto, Ontario, Canada. The extrusion warranty remains the same. Weathering over time may result in minor colour changes. These changes are normal and the warranty does not cover such changes.

*LIMITATIONS OF MATERIAL, INSULATING GLASS AND HARDWARE WARRANTIES

Vinyl-Tech Windows Ltd.'s liability is limited solely and exclusively to repair or replacement of any components that are deemed to be defective. Replacement or repair of the defective parts is carried out at the sole option of Vinyl-Tech Windows Ltd. Under no circumstances will Vinyl-Tech Windows Ltd. be liable for incidental or consequential charges such as, but not limited to, labour costs for any purpose, inconvenience, damage or injury to persons or to property or any other expense.

REPLACEMENT PARTS OR REPAIR

Vinyl-Tech Windows Ltd. reserves the right to discontinue or change any windows as currently manufactured. If Vinyl-Tech Windows Ltd. determines to make a replacement under the terms of this limited warranty and an exact replacement part is unavailable, Vinyl-Tech Windows Ltd. reserves the right to substitute a part or parts of equal quality at its sole option.

OBTAINING PERFORMANCE OF THIS WARRANTY

Vinyl-Tech Windows Ltd. requires the certificate of installation to be mailed to our factory during a period of no longer than 30 days from the date of installation. Vinyl-Tech Windows Ltd. reserves the right to field inspect a defective part or unit. Upon discovery by the purchaser of any suspected defective component, the purchaser shall contact the dealer from whom the product was purchased. If after field inspection by the dealer, it is determined that the product has a defect, then the dealer will contact the factory by filling out a service form. Labour to remove or replace any defective part or sealed units is not covered under this warranty. Defective units or parts must be returned to Vinyl-Tech Windows Ltd. at the expense of the purchaser. Replacement parts or units are F.O.B. Woodbridge factory. If an insulating unit is found to be defective, then the replacement unit will have a warranty equal to but not exceeding the remainder of the warranty on the unit being replaced.

5. No warranty is available for Night Latches.
6. The following hardware must be lubricated at least once a year and a maximum of twice a year using lithium grease. The parts which require lubrication are as follows, casement gears, locks, multipoint locks and balance rods on the spiral balances. We recommend this is done when the windows are being cleaned. **THIS HARDWARE MUST BE LUBRICATED YEARLY FOR FULL WARRANTY.**
7. The warranty shall be null and void if anyone other than an authorized agent or representative of Vinyl-Tech Windows Ltd. attempts to repair or alter the window in any way.

Extended Glass Warranty

(Limited/Non-Prorated) *

Vinyl-Tech Windows Ltd. warrants that under normal conditions material obstruction of vision from film formation, moisture collection or dust collection between the interior glass surfaces of a sealed unit will not occur for as long as the original owner owns the premises in which the windows were originally installed. This warranty is transferable to one additional owner of the premise indicated below.

CONDITIONS NOT COVERED BY THIS WARRANTY

1. If material is damaged during handling or installation.
2. If the unit is cracked or broken.
3. If the unit is subjected to stress resulting from localized heat causing excessive temperature differentials over the glass surface or from excessive vibration or moving of the building or its foundation.
4. If the unit is installed without proper provision for adequate expansion or contraction of the framing members.
5. Condensation on windows may occur as the natural result of humidity within the house or building, or condensation may occur as changes in the outside/inside temperature ratio occur. This does not represent a manufacturing defect, thus condensation on the glass surface inside the home is excluded from this warranty.
6. If an internal grill system is used it must be made of aluminum for full warranty. Sealed units with vinyl grills have no warranty.
7. The warranty shall be void if anyone other than an authorized agent or representative of Vinyl-Tech Windows Ltd. attempts to repair or alter the window in any way without prior approval of the owner of Vinyl-Tech Windows Ltd.
8. Flexible 3/8 and 5/8 vinyl internal trims are not covered by any warranty.

APPLICATION FOR TRANSFER OF LIMITED WARRANTY OF VINYL-TECH WINDOWS

(This form must be completed and signed by both the original purchaser of Vinyl-Tech Windows and the new homeowner and mailed by the new homeowner to Vinyl-Tech Windows Ltd. within 30 days of the transfer of title.)

Original Purchaser _____ Date of Installation _____
PLEASE PRINT

Address of Installation _____
STREET CITY PROVINCE POSTAL CODE

I hereby certify that I sold the residence at the above address on _____, 20 ____

to _____
PLEASE PRINT

SIGNATURE OF ORIGINAL PURCHASER

SIGNATURE OF NEW HOMEOWNER

Factory Order Number

Invoice Number

CERTIFICATE OF INSTALLATION FOR VINYL-TECH WINDOWS AND INSULATING GLASS

(This form must be completed and signed by both the purchaser and Installing Contractor, and mailed to Vinyl-Tech Windows Ltd. within 30 days of installation.) This is to certify that the installation of Vinyl-Tech Windows on our residence at:

_____ was completed to our satisfaction _____, 20 ____
STREET CITY PROVINCE POSTAL CODE

The installing contractor was _____
PLEASE PRINT NAME

of _____
STREET CITY PROVINCE POSTAL CODE

SIGNATURE OF INSTALLER

NAME OF PURCHASER

SIGNATURE OF PURCHASER

Factory Order Number

Invoice Number